



# CASE STUDY

A major farming supplier for leading global food service and retail brands partnered with Thrive to fortify security tools and IT infrastructure

## CHALLENGE

The farming supplier is one of the largest in the U.S., serving brands, including Chick-fil-A, Walmart, Popeyes, KFC, Zaxby's and Bojangles. The company was using a small, local MSP that did not have the resources it needed to manage or monitor current security tools and IT infrastructure. As a result, the burden of installation, configuration and management was placed on the company's shoulders with limited internal IT resources.

## SOLUTION

The company selected Thrive because of their expertise to optimize existing security investments and infrastructure. In addition, the supplier was impressed with Thrive's consultative approach to fully understanding the needs of the internal IT team (helpdesk, security, infrastructure and advisory services) as well as the organizational needs such as cost-effective solutions and support for cyber insurance. Thrive provided a comprehensive suite of 24x7x365 Cybersecurity SOC services to fulfill stringent Cybersecurity insurance mandates and Managed Detection and Response to monitor and respond to threats around the clock. Thrive also implemented Managed Microsoft 365 Backup, Managed Patching, IT PROS, ServiceNow Tenant as a Service and Technical Advisory services.

## RESULT

By outsourcing tedious IT tasks to Thrive, the supplier was able to free up more time for its IT team to focus on more pressing onsite initiatives. Thrive's solutions also provided a desired scalable, predictable cost model to enhance the company's bottom line.



## Manufacturing

### Services

- Managed Microsoft 365 Backup
- Managed Detection and Response 24x7x365
- Security Operations Center as a Service
- Managed Patching
- IT PROS
- ServiceNow Tenant as a Service
- Technical Advisory Services

### How can Thrive help your business?

To learn more about our services, contact us at 866.205.2810 or [info@thrivenetworks.com](mailto:info@thrivenetworks.com)

