



CASE STUDY

A major transportation and logistics company selected Thrive to update its IT infrastructure with enhanced technology support.

CHALLENGE

A company specializing in international transportation solutions, customs, warehousing and distribution was experiencing repeated technology and Wifi issues. Their current MSP was unresponsive, had continuous data backup failures, and failed to remediate persistent wireless access issues. In addition, there was no proactive strategic planning in place for the company's aging infrastructure.

SOLUTION

The logistics organization was searching for a technology partner and was impressed with Thrive's reputation and deep bench of talented IT professionals. Once the current MSP learned another vendor was being vetted, it cut the company off from all technology and support. Thrive jumped right in to maintain business continuity and begin improvements on the antiquated IT infrastructure. Thrive experts deployed the Thrive Cybersecurity bundle, Managed EBMS Firewalls, Managed Backups and 24x7 server and technical account support.

RESULT

As a result of Thrive's fully-managed Cybersecurity, firewall and backup solutions, the logistics company has already experienced a huge reduction in lagging response times. The Thrive team was able to take a deep dive and identified risks and issues that created a lot of downtime for the logistics organization. Thrive is moving forward with a plan to upgrade the company's infrastructure and replace the WiFi in its warehouses that will further improve the workflow and speed up delivery and receiving times.



Logistics

Services

- Cybersecurity Bundle
- Managed EDMS Firewall
- Managed Backups
- Thrive Helpdesk
- Server Support
- 24x7x365 Technical Support

How can Thrive help your business?

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com

