



VERTICAL

Manufacturing

SERVICES

- ◆ End-User Support & Security
- ◆ Managed Network
- ◆ Managed O365 Infrastructure
- ◆ Technical Advisory Services
- ◆ 24x7 Technical Advisory Services
- ◆ Thrive's ServiceNow-Powered Platform

CHALLENGE

After several acquisitions, the U.S. food manufacturer had outgrown its current MSP vendor that had limited resources, services and staff. The company needed an MSP that offered expanded technical resources that could accommodate the company's current and projected growth.

SOLUTION

The manufacturing company selected Thrive because of its deep portfolio of NextGen technology solutions and robust team of engineers and support staff. The Thrive team deployed end-user support, security and technical advisory services for the company's 162 users. Thrive also implemented a Managed Network and Managed Office 365. Thrive's Cloud-based client portal, powered by ServiceNow, was added to provide the company with a real-time view of its network and manage IT support requests and workflows more efficiently.

RESULT

Thrive's NextGen technology solutions allow business operations to grow with the manufacturing company safely and securely. The company also recognized increased operational efficiencies and reduced costs from the automated platform with self-service capabilities to manage workflows and data. The portal also records all interactions for auditing purposes that meet industry regulatory requirements. Company leaders were so pleased with Thrive's work they decided to adopt the vast majority of Thrive's full suite of services, including Managed Security Information and Event Management (SIEMaaS) with access to the Security Operations Center (SOC), in the near future.

How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com