

# **CASE STUDY**

A Registered Investment Advisory firm turned to Thrive to improve overall IT support, security and compliance.

#### **CHALLENGE**

The Registered Investment Advisory (RIA) organization sought a new IT managed service provider because it required a better end-user support experience. The firm's IT security framework was antiquated, with minimal reporting and visibility. In addition, the company needed a partner that had experience and depth with SEC regulation and audit preparation.

#### **SOLUTION**

Thrive stood out with our proven track record and experience with financial services companies, specifically RIA's, where demonstrable assistance with SEC compliance was a significant factor. In addition, Thrive's well-rounded security offering with a clear scope and objectives, our fast end-user support and live answer Helpdesk service sealed the partnership with the firm. Thrive implemented several security solutions, including Endpoint Detection and Response, Patching, DNS/Web Security, Email Security, a Managed Security Incident and Event Management (SIEMaaS) solution and more. Also, Thrive provided Virtual Chief Security Officer (vCISO) and Virtual Chief Information Officer (vCIO) services.

#### **RESULT**

The firm had a great experience throughout the sales and onboarding process and its leaders have since referred many of its partners to leverage Thrive's innovative technology with white-glove customer service designed for financial companies.



### **Financial**

#### Services

- Endpoint Detection and Response
- Managed Security Incident and Event Management (SIEMaaS)
- Security Awareness Training
- Patching
- DNS/Web Security
- Email Security
- Vulnerability Scanning
- Virtual Chief Information Security Officer (vCISO) services
- Virtual Cheif Information Officer (vCIO) services
- Managed Infrastructure
- Helpdesk

## How can Thrive help your business?

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com

