THRIVE℠

CASE STUDY

A financial investment firm turned to Thrive to fortify its security and make business operations more efficient.

FINANCIAL

CHALLENGE

A financial investment firm wanted to improve its security and build an operational roadmap to solve IT pain points. The firm had a small IT team struggling to manage daily tasks and due to the critical nature of their IT assets, they were concerned about making any major changes. The company wanted a vendor to offload work from the IT team while giving them visibility.

SOLUTION

The firm selected Thrive for its financial industry and compliance expertise leveraging technology. Since the company's IT team was concerned about major changes, Thrive was transparent and interactive throughout integrating new technology and processes. The Thrive team listened to the IT team's needs and prioritized the changes in phased rollouts to avoid confusion. Thrive deployed a robust suite of Cybersecurity solutions, including Vulnerability Scanning and Assessment and Advanced Software Patching. Thrive's ServiceNow onboarding and workstation deployment was set up as a Cloud-based client portal that provides a real-time view of its network anywhere, at any time, and creates, routes, and closes IT support requests.

RESULT

Thrive's managed solutions have improved security and efficiency for business IT operations. The financial firm is now moving forward with other Thrive solutions, including its Managed Security Information and Event Management (SIEM) solution, a fully managed and hosted IT infrastructure security monitoring platform. Thrive plans to provide access to its fully-staffed, 24x7x365 security operations center (SOC) to monitor any potential threats continuously. Soon, Thrive will also deliver Endpoint Detection and Response (EDR) and vCISO services.

Services

- Vulnerability Scanning and Assessment
- Advanced Software Patching
- ServiceNow Advanced Onboarding with Workstation Deployment and Configuration
- 24x7 Technical Account Support

How can Thrive help your business?

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com