

A Financial Investment Firm turned to Thrive to solve major IT issues and improve its Cloud, Cybersecurity, Collaboration and Network.

CASE STUDY



VERTICAL

Financial

SERVICES

- ◆ End User Support & Security
- ◆ Managed ThriveCloud Servers, Data Backup & Disaster Recovery
- ◆ Managed Microsoft 365
- ◆ Managed Network
- ◆ Technical Advisory Services
- ◆ Managed ThriveCloud VDI & Backups

CHALLENGE

A financial investment firm had significant issues with its managed services provider, including experiencing quality/response issues, delays in resolving support tickets and SLAs not being met consistently. Two major projects involving Data Loss Prevention (DLP) and Azure migration were also not completed by the MSP causing complications with business operations. The firm was seeking another MSP that could overcome these challenges along with IT success in the financial industry.

SOLUTION

The financial investment firm selected Thrive for its financial industry and compliance expertise including advanced knowledge around the Cloud and Virtual Desktop Infrastructure (VDI) to transform how its organization leverages technology. Thrive presented a time-sensitive outsourcing solution to handle all of its IT needs to keep operations moving without interruption. The Thrive team quickly deployed a full suite of IT management and Cybersecurity solutions, including End User Support and Security, Managed ThriveCloud Servers, Data Backup, Data Recovery, Managed ThriveCloud VDI, Managed Microsoft 365, Managed Network and Technical Advisory Services.

RESULT

As a result of Thrive's robust suite of managed services and 24x7 technical support, the financial firm experienced significant improvements in its IT operations including Cloud, Cybersecurity, Collaboration and Managed Network Services. Thrive's extensive financial industry experience also gave the firm peace of mind for mitigating risk and meeting regulatory requirements.

How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com