

MC Austin Collaborated With Thrive to Provide Barron & Newburger a Customized, Fully Managed, and Secure IT Solution





MC Austin has been a long term partner for Barron & Newburger, PC throughout our history. As a national law firm the need for reliable IT provisioning, service, and telephony cannot be overstated. MC Austin recognized our needs in these areas and helped us develop best practices solutions that met our needs while keeping our services active through changes. Their staff and engineers are knowledgeable and easy to work with both strategically and technically.

When a longstanding law firm, Barron & Newburger, explained to MC Austin the need to manage disparate IT components within their environment and voice networks, the MC Team turned to Thrive Networks for an IT solution. Barron & Newburger sought to comprehensively and securely manage traditional computers and servers while managing each of their software applications and extensive remote team. However, the new approach needed to meet the firm's cost expectations without burdening the organization and the services deployed with a high level of expertise accustomed to a professional organization.

With the need for a complex IT solution with superior services, as a trusted advisor, MC Austin called on Thrive Networks to provide a highly customized solution.

Step 1: Assessment

We met several times with the Barron & Newburger Team to assess and determine the needed functionality by mapping the current technology, network topology, software applications, remote worker needs, service requirements, and security characteristics.

Step 2: Solution Design

We developed a solution and worked with us and Barron & Newburger to identify the combination of software, computer, firewalls, and local resources needed to accomplish the strategic needs.

Step 3: Implementation

Thrive Networks professionally managed the architected infrastructure with a comprehensive project management approach, including ongoing and detailed communications.

Results

- The new system is implemented as scheduled and with minimal disruption to the legal team.
- The firm now has the desired management and control of its software and hardware assets while users are secure and pleased with the service.
- The project met the budgetary objectives.

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For questions about the Thrive Channel Program, please contact channelquestions@thrivenetworks.com