

A global financial services company in the UK selects Thrive to provide all-encompassing managed IT services.

CASE STUDY



VERTICAL

Financial Services

SERVICES

- ◆ Service is fully supported by a comprehensive Managed Services including on-site resources to complement the customers' existing IT capability
- ◆ Cisco Unified Communications Manager (CUCM) solution
- ◆ Cisco Nexus switches - data centre migration
- ◆ Software-Defined capabilities of Cisco ACI
- ◆ PSTN connections
- ◆ VoIP-based telephony services utilising SIP
- ◆ LAN
- ◆ Wireless LAN
- ◆ SD-WAN
- ◆ Cisco Webex/ WebexBoards

CHALLENGE

The financial services company relies on its technology to collaborate and drive efficiencies to continually innovate the services it offers to clients. The company was seeking a partner to provide managed services across its global collaboration platform and also for its data centre networking, SD-WAN, wireless network and security.

SOLUTION

Thrive provided a Cisco Unified Communications Manager (CUCM) solution as a managed service across all of the company's locations including London, New York, Hong Kong and Tokyo. Thrive also delivered required PSTN connections, VoIP-based telephony services utilising SIP, LAN, Wireless LAN and security appliances. Thrive implemented an SD-WAN solution linking its global offices to more effectively control and optimise network bandwidth. In addition, Thrive migrated to Cisco Nexus switches within its data centre to access the Software-Defined capabilities of Cisco ACI. Thrive experts enhanced collaboration by leveraging Webex and upgrading the audio-visual capabilities in over 20 meeting rooms with the latest Cisco Webex Boards providing advanced video meeting capabilities.

RESULT

Thrive's solutions resulted in significant cost savings and improvement in the reliability and resilience of the company's IT infrastructure through a proactive and highly responsive 24x7 managed service. The organisation experienced greater productivity from its IT team by leveraging a partner for the day-to-day management of key components of the IT Infrastructure. In addition, there is a higher return on the technology investment and greater collaboration across the business with the use of highly effective unified communications and video collaboration.

How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 01582 429 999 or info@thrivenetworks.com