

Managed IT Help Desk Solutions



Helpdesk Solutions

Businesses that rely on Thrive to manage their end-user devices and helpdesk services gain the confidence in knowing rapid assistance from expert engineers is just a call or a click away.



Microsoft Office 365

Microsoft Office 365 is a Cloud-based service that is designed to help meet your organization's needs for robust security, reliability, and user productivity. Trust Thrive to bring you a managed Office 365 experience that will enable your business with:

- · Enterprise-class Email Hosting
- The latest versions of desktop productivity and collaboration applications
- File Storage and Collaboration
- · Optimized Licensing Models (cover multiple devices with a single subscription)



Desktop-As-A-Service

Desktop as a Service (DaaS) is a Cloud service in which the back-end of a virtual desktop infrastructure (VDI) is hosted and managed by Thrive.

- · A simple, subscription-based platform
- · Always on and accessible from any device
- Reduce costs while increasing data security and disaster recovery capabilities
- · Desktop provisioning or migration is done in minutes, not hours
- Economic and control benefits of scalable Cloud architecture



Desktop End User Security

The biggest threat vector is your end users, their many devices and countless applications. Gone are the days where anti-virus software is good enough. Your strategy needs to be defense-in-depth, addressing all areas of potential weakness. Total protection suites for end-user devices include:

- · Managed Security Patching
- Managed Anti-Virus and Spyware
- Advanced Email Security
- · Cloud Identity and Access

Take the Next Step

To learn more about how Thrive can help your business, please visit thrivenextgen.com





Managed IT Managed Infrastructure



Managed Infrastructure

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Firewalls

Benefits:

- · Expert Security Management
- Best of Breed Technology
- Threat Assessment and Monitoring

Features:

- Unlimited hardware maintenance and replacement
- · Remote configuration and troubleshooting
- Gateway anti-virus and anti-spyware



Networking

Benefits:

- Achieve New Levels of Reliability and Performance
- 24x7 Monitoring
- Simplified Network Management and Deployment

Features:

- Comprehensive hardware monitoring, from core to edge
- Leading technology from Cisco, Fortinet, and more, managed by Thrive engineers
- Server performance monitoring and alerting



Virtualization

Benefits:

- Reduce Costs, Increase Utilization
- Trusted VMware Technology
- · Flexible and Responsive Infrastructure

Features:

- VMware certified virtualization solutions
- Server consolidation and utilization improvement management
- Single point Virtual Infrastructure control



Server & OS

Benefits:

- Save Time
- Reduce Risk
- Maximize Availability

Features:

- Unified support for all infrastructure systems Microsoft Windows, Linux, Mac, core and edge servers, desktop workstations, mobile devices, and more
- Vulnerability and Security Scanning
- Release Management and Scheduling



Backup & Recovery

Benefits:

- Deliver a Comprehensive Disaster Recovery Plan
- · Protect Critical Systems and Data
- Meet Demanding RTOs and RPOs

Features:

- · Business Continuity Planning
- · Data Protection Services and Solutions Online
- Vaulting and Archiving

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