

A fast-growing commercial real estate firm selects Thrive to update IT infrastructure for improved communication, collaboration, and Cybersecurity to support its expanding remote workforce.

CASE STUDY



## VERTICAL

Real Estate

## SERVICES

- ◆ ThriveCloud
- ◆ Managed Firewall
- ◆ Endpoint Detection & Response
- ◆ Email Security
- ◆ Microsoft 365 Management & Backup
- ◆ Helpdesk

## CHALLENGE

[Foxrock Properties](#), one of the fastest-growing commercial real estate firms in greater Boston, focuses on improving neighborhoods and quality of life for residents with its 50 employees spanning multiple locations. As Foxrock was growing, the firm was operating with an aging IT infrastructure and without a strategic IT vision. The firm was challenged with maintaining acceptable and scalable communications while protecting its end users in a remote work model with sufficient Cybersecurity protocols.

## SOLUTION

Foxrock reached out to [Thrive](#) for MSP support and guidance in scaling its business operations securely to the Cloud. Thrive's expert team designed the strategy, architecture, and training to aid in Foxrock's growing IT demands. The first step was migrating Foxrock away from local servers and hardware purchases to gain the scalability and business continuity that comes with the Cloud via ThriveCloud. Next, Thrive implemented human firewall services, including endpoint protection, patching, mail security, and O365 management and backup to keep remote workers securely connected for seamless collaboration.

## RESULT

The integration of the [ThriveCloud](#) solutions at Foxrock transformed its daily business operations, enhancing communication and productivity. Thrive's ongoing dedicated technical account management tools are now in place to further support business objectives and demands with thought leadership and strategy. Thrive's 24x7 help desk is also allowing the Foxrock team to focus on their core business.



*"Thrive is very easy to work with. I knew that Thrive would embrace the opportunity, create a solution to meet the customers' requirements and communicate with me throughout the process. Thrive's focus on client satisfaction leads to up-sell opportunities that continually grow MRR." ~ Dan Holleran, Harbor Networks*

## How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or [info@thrivenetworks.com](mailto:info@thrivenetworks.com)

