



Leading Private Equity Firm Seeks Carve-Out and Ongoing Technology Platform Support



Vertical

- Manufacturing

Services

- Private Cloud
- Managed Infrastructure
- Cybersecurity
- End-user support
- vCISO Advisory
- M&A Carve-Out Advisory & Execution

“Our team was faced with a significant migration project and we sought out an experienced partner to help us make the process seamless and be available as an extension of our internal team for support when needed. Thrive ended up being the partner we were looking for – and more.”

Christopher Dukes

Vice President of Information Technology

Challenge

Audax Private Equity acquired Aspen Surgical, a business unit specializing in surgical products, from former parent Hillrom. Aspen Surgical, a leading worldwide manufacturer of surgical disposable products based in Caledonia, Michigan, needed to separate its IT infrastructure from its parent company with a new technology environment that allowed for scaling quickly.

Not only did they require new servers, but they also had to migrate approved data, replace firewalls, and implement security services. Audax and Aspen Surgical sought a partner to help its internal IT team establish this new IT infrastructure, provide ongoing support and planning services for acquisition activity, and complete everything before a transitional services agreement expires.

Solution

Thrive’s engineering team met with Aspen Surgical’s internal IT department to develop a highly detailed plan for the transition to the new IT environment. In addition to migrating servers and data, the plan also included migrating from one Office 365 tenant to a new one – complete with minimal downtime for the end users. To meet the needs of the organization and the expectations of its clients, Thrive deployed new computers and put into place a wide variety of security features and services, including SIEM/SOC, NextGen End Point Security (EDR), Vulnerability Scanning and End User Security Training and Phishing simulation.

Result

Aspen Surgical’s newly deployed IT infrastructure utilizes multiple NextGen services from Thrive, including ThriveCloud, Thrive’s best-in-class Cloud solution, as a scalable solution it can rely on as the company grows through acquisitions. From advanced endpoint security to 3rd party patching and more, Aspen Surgical takes advantage of Thrive’s comprehensive list of security services to provide thorough coverage against cyber security threats. Should Aspen Surgical ever experience a catastrophic event, the company will be ready with Thrive’s data backup and disaster recovery services to minimize downtime and get up and running quickly. Support didn’t end with the deployment of the new servers. Thrive’s team continues to provide Aspen Surgical with multi-site on-premise infrastructure support for the ISP, firewall, and switching. When the company’s end users need assistance, Thrive is there via a helpdesk to provide ongoing Office 365 management. When Aspen Surgical’s internal IT team needs support, they have full access to The Thrive Platform, powered by ServiceNow, to allow Aspen IT and Thrive to ensure fast communication, case sharing, and resolution of any IT issues.

With Thrive’s help, Audax and Aspen completed the carve-out on time and on budget. Thrive’s technology platform has proven scalable and enabled market speed with additional expansion and significant add-on investments.

About Thrive

Thrive delivers upon the promise of technology by enabling our clients’ digital transformation journeys with best practices on a cybersecurity and Cloud-focused NextGen managed services platform. Learn more at thrivenextgen.com.