



## VERTICAL

Healthcare

## SERVICES

- ◆ Global Network Management
- ◆ Office 365
- ◆ SIEM/SOC
- ◆ Endpoint Detection & Response
- ◆ Vulnerability Scanning
- ◆ End User Security Training
- ◆ Phishing Simulation
- ◆ Managed Firewall
- ◆ Client Portal, powered by ServiceNow

## CHALLENGE

Aspen Surgical, a leading worldwide manufacturer of surgical disposable products based in Caledonia, Michigan, needed to separate their IT infrastructure from their parent company with a new technology environment that allowed for scaling quickly. Not only did they require new servers, there were also the tasks of migrating approved data, replacing firewalls and implementing security services. Aspen Surgical sought out a partner that could help its internal IT team establish this new IT infrastructure, and provide ongoing support and planning services for acquisition activity. The answer: Thrive.

## SOLUTION

Thrive's engineering team met with Aspen Surgical's internal IT department to develop a highly-detailed plan for the transition to the new IT environment. In addition to migrating servers and data, the plan also included migrating from one Office 365 tenant to a new one - all of which was complete with minimal downtime for the end users. To meet the needs of the organization and the expectations of its clients, Thrive deployed new computers and put into place a wide variety of security features and services including SIEM/SOC, NextGen End Point Security (EDR), Vulnerability Scanning and End User Security Training and Phishing simulation.

## RESULT

Aspen Surgical's newly-deployed IT infrastructure utilizes multiple NextGen services from Thrive, including ThriveCloud, Thrive's best-in-class Cloud solution, as a scalable solution that it can rely on as the company grows through acquisitions. From advanced endpoint security to 3rd party patching and more, Aspen Surgical takes advantage of Thrive's comprehensive list of security services to provide thorough coverage against cybersecurity threats. And if ever Aspen Surgical experiences a catastrophic event, the company will be ready with Thrive's data backup and disaster recovery services to minimize downtime and get up-and-running quickly.

Support didn't end with the deployment of the new servers. Thrive's team continues to provide Aspen Surgical with multi-site on-premise infrastructure support for the ISP, firewall and switching. When the company's end users need assistance, Thrive is there via a helpdesk and to provide ongoing Office 365 management. And when Aspen Surgical's internal IT team needs support, they have full access to The Thrive Platform, powered by ServiceNow to allow Aspen IT and Thrive to ensure fast communication, case sharing, and resolution of any IT issues.



*"Our team was faced with a significant migration project and we sought out an experienced partner to help us make the process seamless and be available as an extension of our internal team for support when needed. Thrive ended up being the partner we were looking for - and more." ~ Christopher Dukes, Vice President of Information Technology, Aspen Surgical*

## How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or [info@thrivenetworks.com](mailto:info@thrivenetworks.com)