

A Private Equity firm fully outsources its IT Management and Cyber Security services with Thrive.

CASE STUDY



VERTICAL

Private Equity

SERVICES

- ◆ End-User Support (with application vendor management, Microsoft O365, Azure Active Directory and Microsoft Intune)
- ◆ Managed Azure Server, including backup and disaster recovery with testing
- ◆ Vulnerability Scanning & Quarterly Reviews
- ◆ Dedicated Technical Account Management
- ◆ ServiceNow Tenant as a Service

CHALLENGE

A prominent Private Equity (PE) firm, investing in critical components of the global energy transition, was losing its IT Director to another company on short notice and needed an immediate solution to manage its IT infrastructure and resources.

SOLUTION

The PE company needed Thrive to move fast, not just from a sales perspective, but to commit to an accelerated onboarding. Thrive presented a time-sensitive outsourcing solution to handle all of their IT needs and keep operations moving without interruption. The company chose Thrive because of its comprehensive and speedy solution, but also because of Thrive's proven and deep understanding of the private equity industry. The Thrive team quickly activated and onboarded a full suite of IT management and Cyber Security solutions, including End-User Support (Microsoft O365, Azure Active Directory and Microsoft Intune), Managed Azure Server, Vulnerability Scanning, Dedicated Technical Account Management, and ServiceNow.

RESULT

The Thrive team implemented the outsourced IT management and Cyber Security solutions in less than a week. The project management and IT managed services deployed quickly to ensure there was no gap in service delivery with the departure of the company's IT employee.

How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com