

A large life sciences company enhances Microsoft 365 enablement and regulatory protocols with Thrive.

CASE STUDY



VERTICAL

Life Sciences

SERVICES

- ◆ Microsoft Collaboration team reactive support
- ◆ 24x7 Regulatory Department document support
- ◆ Center of Excellence for ongoing implementation, strategy, design, training and rollouts

CHALLENGE

A large life sciences company needed ongoing enablement to support its Microsoft 365 tools and did not want to hire/maintain those resources in-house. The company sold half of its existing business to form a new organization and needed assistance migrating and setting up the new services to support digital transformation initiatives.

SOLUTION

The life sciences company vetted other vendors, but chose Thrive because of its proven reputation of helping other life sciences organizations and offering unique service/support solutions. Thrive's fixed price Center of Excellence and unrivaled support stood out from other vendors the company was considering. With Thrive, the company could eliminate using multiple vendors, reducing its risk and dependencies. Thrive implemented its Microsoft Collaboration support team, 24x7 regulatory department document support, and a Center of Excellence for ongoing strategy, design, training and rollouts.

RESULT

In the beginning, pricing and allocation were challenging. However, Thrive provided a custom solution that was cost-effective with more hours devoted to the company's IT infrastructure needs. After the project was completed, the company was thrilled and credited Thrive for successfully implementing regulatory protocols and driving IT initiatives forward. The company continued working with Thrive by adding a major project to divest a sizable portion of its data into two additional organizations.

How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com