

A rapidly growing food delivery service enhances its IT infrastructure, uptime, and data security with Thrive to keep up with demand.

CASE STUDY



## VERTICAL

Distribution

## SERVICES

- ◆ End-User Support
- ◆ Security Patch Management
- ◆ Managed Endpoint Detection & Response
- ◆ Managed Firewall & Switches

## CHALLENGE

The farm-to-doorstep produce delivery service was ramping up operations, but its IT infrastructure was not in place to accommodate the growth. The company searched for a partner to create a strategic IT operations roadmap, deliver firewall and security threat detection, and provide reliable end-user support.

## SOLUTION

The food delivery service company turned to Thrive -- a trusted IT security operations partner of many industries, including distributing and manufacturing. Thrive implemented its Managed Endpoint Security and Response service, providing proactive, real-time, fully automated security with an orchestrated incident response across all devices covering current and legacy operating systems. Thrive also established patching management to repair the company's IT systems vulnerabilities and set up a managed firewall, switches, and wireless access points (WAPs) across its entire network infrastructure.

## RESULT

In addition to the physical security and IT infrastructure components, Thrive implemented a dedicated Technical Account Manager with 24x7x365 end-user support to make the infrastructure upgrades and transitions as seamless as possible and avoid downtime without burdening the company. Thrive's experts are committed to the company's success by being readily available to answer questions and provide guidance.

## How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or [info@thrivenetworks.com](mailto:info@thrivenetworks.com)

