A major records and information management company turns to Thrive for Microsoft 365, SharePoint and email backup compliance.

THRIVE

VERTICAL
Technology

SIZE
◆ 1,500 users

SERVICES
◆ Email Backup

◆ O365 Management, Licensing and Backups

◆ Backup and Disaster Recovery

◆ Helpdesk

◆ IT Support

CHALLENGE

The records and information management company, which is one of the fastest-growing companies in the U.S. serving multiple industries, needed a solution to ensure compliance for its long-term Microsoft 365's OneDrive, SharePoint and email backup requirements. The company had 1,500 users on Office 365, but did not have a backup plan beyond 60 days. The organization sought out a partner to create a roadmap for immediate backups and compliance that could also scale for growth.

SOLUTION

The company vetted several well-known partners and selected Thrive for its ability to provide expertise and support before, during and after a customized solution was implemented.

Thrive's engineering team met with the records management company's internal IT department to develop a highly-detailed plan to ensure the business is meeting regulatory and InfoSec compliance. Thrive put into place a long-term plan for email, OneDrive and SharePoint backup requirements. In addition, Thrive established a protocol for the company's transition of data from local file servers to SharePoint and OneDrive while meeting regulatory requirements.

RESULT

The company's newly-deployed Microsoft 365, SharePoint and email backup system allows for regulatory compliance measures to be met. Once deployed, the company began a strategic rollout to end users in phases. If the company ever experiences a catastrophic event, it will be ready with Thrive's data backup and disaster recovery services to minimize downtime and get up-and-running quickly. When the company's end users need assistance, Thrive is there via a helpdesk and to provide ongoing Microsoft 365 management, IT support and more, ensuring fast communication, case sharing, and resolution of any IT issues.

How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com