

A growing chiropractic, physical therapy, and sports medicine healthcare company with 12 locations selects The Thrive Platform to streamline and secure IT operations.

CASE STUDY



VERTICAL

Healthcare

SIZE

12 locations

SERVICES

- ◆ Thrive Cloud
- ◆ Backup and Disaster Recovery
- ◆ Google to O365 Migration & Management
- ◆ Infrastructure Management and End User Support
- ◆ Patching, Infrastructure & End User Security

CHALLENGE

The healthcare company was in extreme growth mode and struggled to perform time-consuming employee onboarding / off-boarding and other administrative tasks with a high volume of clientele. The company searched for a partner to simplify and streamline IT operations with reporting and security enhancements.

SOLUTION

The healthcare company selected Thrive, a trusted IT security operations partner for the healthcare industry. After participating in a demo of The Thrive Platform, the firm realized that having automation in a single pane of glass would save a significant amount of time. The Thrive team of experts also performed a complete security assessment and discovered gaps in their security and backup processes. As a result, Thrive implemented a comprehensive roadmap to handle the IT business demands of today and tomorrow, including ThriveCloud, backup and disaster recovery, Google to O365 migration and management, infrastructure management, end-user support, patching with infrastructure and end-user security.

RESULT

The Thrive Platform, powered by ServiceNow, enables the healthcare company to deliver faster onboarding and offboarding processes across its multiple locations. By making self-service easy and automating frequent manual tasks, like password resets or new hire provisioning, The Thrive Platform is transforming how IT is done at the firm. The healthcare company has freed up a significant amount of time and resources, allowing it to focus on its core business with peace of mind that its data is secure.

How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or info@thrivenetworks.com

