

# A credit union with 17 branches safeguards its IT infrastructure with Thrive's Managed Security Incident and Event Management (SIEMaaS) solution.

CASE STUDY



## VERTICAL

Credit Union

## SIZE

- ◆ 17 locations
- ◆ 345 users

## SERVICES

- ◆ Technical Account Manager
- ◆ Office Infrastructure
- ◆ Helpdesk & Endpoint Management
- ◆ O365 Licensing & Management
- ◆ Managed O365 Backup
- ◆ Cyber Security Bundle
- ◆ Managed SIEM / SOC 24x7
- ◆ Global Message Relay Compliance
- ◆ Managed ThriveCloud Server Infrastructure
- ◆ Managed ThriveCloud Server Backups

## CHALLENGE

The credit union was utilizing outdated security software technology for its 17 branches and 345 users. The credit union also worked with a vendor that was not responsive nor proactive in protecting its IT operations. The company searched for a partner to create a strategic IT operations roadmap, provide reporting capabilities, and deliver cutting-edge technology to protect sensitive financial data and transactions.

## SOLUTION

The credit union turned to Thrive, a trusted IT cyber security operations partner of financial services firms, banks and credit unions. Thrive implemented its Security Incident and Event Management as a Service (SIEMaaS), a fully managed and hosted IT infrastructure monitoring platform. Thrive's SIEMaaS collects data from hosts, network devices, applications, IoT nodes, and security platforms to provide real-time context and intelligence alerts for a complete threat assessment. Thrive also provided access to its fully-staffed, 24x7x365 security operations center (SOC) to continuously monitor for any potential threats. In addition, Thrive delivered Office 365 mailbox monitoring for the credit union's 345 users.

## RESULT

The credit union's new IT infrastructure monitoring enables a more proactive and forward-thinking environment to detect and manage potential threats. Thrive's SIEMaaS also provides customizable reports that offer insight into compliance, performance, availability, and security across every aspect of the credit union's mission-critical IT infrastructure. Thrive's experts are committed to the company's success by being readily available to answer questions and provide guidance. Moreover, the Thrive team went the extra mile to facilitate firewall fixes to ensure the company's entire IT ecosystem was secure.

## How can Thrive help your business?

Thrive is a leading provider of outsourced IT Infrastructure designed to drive business outcomes by helping you get the most out of your IT.

To learn more about our services, contact us at 866.205.2810 or [info@thrivenetworks.com](mailto:info@thrivenetworks.com)

