



## QUICK FACTS

### Corporate Headquarters

25 Forbes Boulevard, Suite 3  
Foxborough, MA 02035

(866) 205-2810

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- Thrive is one of the largest managed services providers & managed security services providers in the United States
- **Year Founded:** 2000
- **Total Employees:** 470+
- **Technical Engineers:** 376+
- **Technical Certifications:** 500+
- **End-Users:** 50,000+
- **Total Devices:** 75,000+
- **Years of Technical Experience:** 1,400+
- SOC II Type 2 Certified
- **Industries:**
  - Financial
  - Life Sciences
  - Healthcare
  - Banking
  - Education
  - Legal
  - Retail
  - Construction

# Corporate Overview



## Overview

Thrive is a leading provider of outsourced IT Infrastructure designed to drive successful business outcomes with our talented engineering teams and suite of Cloud-First, NextGen Managed Services. Our mission is to provide a robust technical platform and great service at a manageable cost, so Enterprises, the Mid-Market & SMBs alike don't have to sacrifice on either end.

## NextGen Managed Services

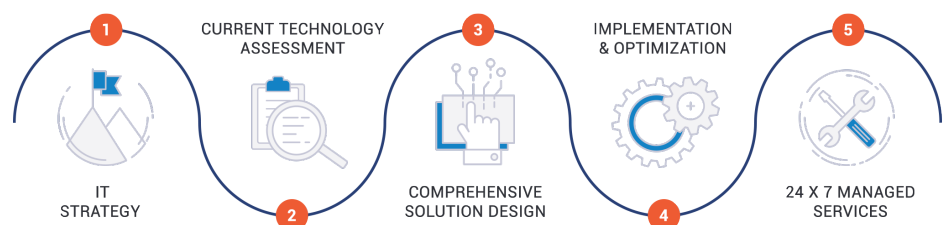
Thrive's NextGen managed services platform is designed to optimize business application performance via secure, redundant Cloud-based infrastructure.

Our customized NextGen portfolio and The Thrive Platform, powered by ServiceNow, enables IT teams to deliver efficient automation and AI services with less time and effort. Thrive's cutting-edge approach not only creates a superior, day-to-day IT experience, but can also help you manage your Cloud, Cyber Security, Disaster Recovery, Digital Transformation, Global Network Management, and Traditional Managed Services capabilities at anytime and from anywhere.

## Thrive5 Methodology

Thrive's NextGen services are fully customizable and leverage the **Thrive5** Methodology, which provides each customer with a tailored strategy to optimize and protect their business data and applications. This methodology ensures access to the latest Cloud and on-premise technologies, advanced cyber security best practices, advanced networking solutions and compliance & governance assistance.

**Thrive5** provides customers a unique opportunity to leverage a meaningful IT roadmap that takes advantage of NextGen technology and services, driving both efficiency and cost effectiveness.



## The Thrive Platform

The Thrive Platform, powered by ServiceNow, optimizes your IT service delivery and application environment to create better business outcomes, increase ROI & make internal IT teams more successful with automation and self-service.

Built and managed by a dedicated expert team at Thrive, The Thrive Platform makes life better for everyone with custom workflows and easy-to-follow instructions.

- ◆ Automates routine IT tasks
- ◆ Enables anytime and anywhere self-service for employees
- ◆ Provides a 360 degree view of technology
- ◆ Real-time service desk metrics and information on open cases.



### Cloud

- ◆ ThriveCloud
- ◆ Microsoft Azure Cloud
- ◆ Office 365
- ◆ Hybrid Cloud Management
- ◆ DaaS (Desktop as a Service)
- ◆ SaaS Management



### Cyber Security

- ◆ Managed SIEMaaS with Security Monitoring
- ◆ Managed Firewall & Intrusion Prevention
- ◆ Managed VPN Services
- ◆ Anti-virus & Advanced Endpoint Protection
- ◆ End-User Security Training
- ◆ Web Application Firewall & DDoS Prevention
- ◆ Email Security
- ◆ Vulnerability Management



### Disaster Recovery

- ◆ Cloud Replication & Recovery
- ◆ Data Protection & Backup Service
- ◆ DR Planning & Compliance
- ◆ Annual Testing



### Collaboration

- ◆ Office 365
- ◆ Intranet and Extranet Development
- ◆ Collaboration Solutions
- ◆ Microsoft Power Platform



### Global Network Management

- ◆ SD-WAN
- ◆ 24x7 Performance Monitoring
- ◆ Network Management
- ◆ ISP Management
- ◆ Network Architecture & Design



### Professional Services

- ◆ IT Operations Assessment
- ◆ Security Health Assessment
- ◆ Cloud Readiness Assessment
- ◆ vCIO & vCISO
- ◆ Hardware Procurement
- ◆ Project Management



### Compliance & Regulatory

- ◆ Compliance Program Automation
- ◆ Data Protection
- ◆ Business Continuity Planning
- ◆ Strategic Consulting
- ◆ Message Archiving
- ◆ Email Encryption