

The Thrive Platform

The Thrive Platform, powered by ServiceNow, optimizes your IT service delivery and application environment to create better business outcomes, increase ROI & make internal IT teams more successful with automation and self-service.

Built and managed by a dedicated expert team at Thrive, The Thrive Platform makes life better for everyone with custom workflows and easy-to-follow instructions.

- ◆ Automates routine IT tasks
- ◆ Enables anytime and anywhere self-service for employees
- ◆ Provides a 360 degree view of technology
- ◆ Real-time service desk metrics and information on open cases.



Cloud

- ◆ ThriveCloud
- ◆ Microsoft Azure Cloud
- ◆ Office 365
- ◆ Hybrid Cloud Management
- ◆ DaaS (Desktop as a Service)
- ◆ SaaS Management



Cyber Security

- ◆ Managed SIEMaaS with Security Monitoring
- ◆ Managed Firewall & Intrusion Prevention
- ◆ Managed VPN Services
- ◆ Anti-virus & Advanced Endpoint Protection
- ◆ End-User Security Training
- ◆ Web Application Firewall & DDoS Prevention
- ◆ Email Security
- ◆ Vulnerability Management



Disaster Recovery

- ◆ Cloud Replication & Recovery
- ◆ Data Protection & Backup Service
- ◆ DR Planning & Compliance
- ◆ Annual Testing



Digital Transformation

- ◆ Office 365
- ◆ Intranet and Extranet Development
- ◆ Collaboration Solutions
- ◆ Microsoft Power Platform



Global Network Management

- ◆ SD-WAN
- ◆ 24x7 Performance Monitoring
- ◆ Network Management
- ◆ ISP Management
- ◆ Network Architecture & Design



Professional Services

- ◆ IT Operations Assessment
- ◆ Security Health Assessment
- ◆ Cloud Readiness Assessment
- ◆ vCIO & vCISO
- ◆ Hardware Procurement
- ◆ Project Management



Compliance & Regulatory

- ◆ Compliance Program Automation
- ◆ Data Protection
- ◆ Business Continuity Planning
- ◆ Strategic Consulting
- ◆ Message Archiving
- ◆ Email Encryption