THRIVE

QUICK FACTS

Corporate Headquarters
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- Thrive is one of the largest managed services providers & managed security services providers in the United States
- **Year Founded:** 2000
- **Total Employees:** 350+
- **Technical Engineers:** 250+
- **Technical Certifications:** 500+
- **End-Users:** 50,000+
- **Total Devices:** 75,000+
- **Years of Technical Experience:** 1,400+
- SOC II Type 2 Certified
- **Industries:**
  - Financial
  - Life Sciences
  - Healthcare
  - Banking
  - Education
  - Legal
  - Retail
  - Construction

Overview

Thrive is a leading provider of outsourced IT Infrastructure designed to drive successful business outcomes with our talented engineering teams and suite of Cloud-First, NextGen Managed Services. Our mission is to provide a robust technical platform and great service at a manageable cost, so Enterprises, the Mid-Market & SMBs alike don't have to sacrifice on either end.
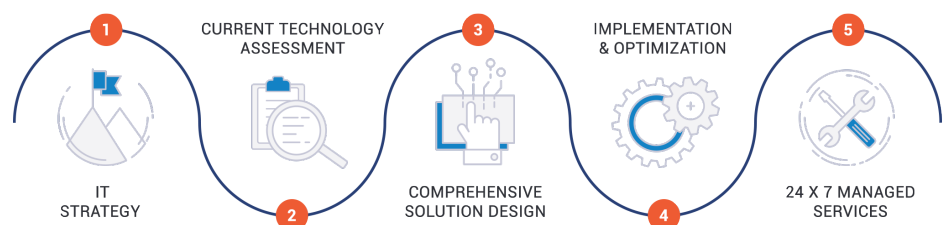
NextGen Managed Services

Thrive's NextGen managed services platform is designed to optimize business application performance via secure, redundant Cloud-based infrastructure.

Our customized NextGen portfolio and The Thrive Platform, powered by ServiceNow, enables IT teams to deliver efficient automation and AI services with less time and effort. Thrive's cutting-edge approach not only creates a superior, day-to-day IT experience, but can also help you manage your Cloud, Cyber Security, Disaster Recovery, Digital Transformation, Global Network Management, and Traditional Managed Services capabilities at anytime and from anywhere.

Thrive5 Methodology

Thrive's NextGen services are fully customizable and leverage the **Thrive5** Methodology, which provides each customer with a tailored strategy to optimize and protect their business data and applications. This methodology ensures access to the latest Cloud and on-premise technologies, advanced cyber security best practices, advanced networking solutions and compliance & governance assistance.

Thrive5 provides customers a unique opportunity to leverage a meaningful IT roadmap that takes advantage of NextGen technology and services, driving both efficiency and cost effectiveness.

1. IT STRATEGY
   CURRENT TECHNOLOGY ASSESSMENT
2. COMPREHENSIVE SOLUTION DESIGN
3. IMPLEMENTATION & OPTIMIZATION
4.
5. 24 X 7 MANAGED SERVICES

The Thrive Platform

The Thrive Platform, powered by ServiceNow, optimizes your IT service delivery and application environment to create better business outcomes, increase ROI & make internal IT teams more successful with automation and self-service.

Built and managed by a dedicated expert team at Thrive, The Thrive Platform makes life better for everyone with custom workflows and easy-to-follow instructions.

- Automates routine IT tasks
- Enables anytime and anywhere self-service for employees
- Provides a 360 degree view of technology
- Real-time service desk metrics and information on open cases.

Cloud

- ThriveCloud
- Microsoft Azure Cloud
- Office 365
- Hybrid Cloud Management
- DaaS (Desktop as a Service)
- SaaS Management

Cyber Security

- Managed SIEMaaS with Security Monitoring
- Managed Firewall & Intrusion Prevention
- Managed VPN Services
- Anti-virus & Advanced Endpoint Protection
- End-User Security Training
- Web Application Firewall & DDoS Prevention
- Email Security
- Vulnerability Management

Disaster Recovery

- Cloud Replication & Recovery
- Data Protection & Backup Service
- DR Planning & Compliance
- Annual Testing

Digital Transformation

- Office 365
- Intranet and Extranet Development
- Collaboration Solutions
- Microsoft Power Platform

Global Network Management

- SD-WAN
- 24x7 Performance Monitoring
- Network Management
- ISP Management
- Network Architecture & Design

Professional Services

- IT Operations Assessment
- Security Health Assessment
- Cloud Readiness Assessment
- vCIO & vCISO
- Hardware Procurement
- Project Management

Compliance & Regulatory

- Compliance Program Automation
- Data Protection
- Business Continuity Planning
- Strategic Consulting
- Message Archiving
- Email Encryption